



SOHO RESIDENCE

COVID-19 OPERATIONS POLICY

The safety of our guests and staff is of paramount importance to us. We are following all government guidelines and industry recommendations to ensure we proceed in the safest ways possible and have introduced the following measures:



Wellness checks are completed daily for all staff members and anyone displaying symptoms or pre symptoms of COVID-19 will be excluded from the workplace.



Shift patterns allow our staff to travel outside of peak hours on public transport.



All employees have been retrained in the correct frequency and method for effective handwashing.



Personal Protective Equipment (PPE) is readily available.



We ask our guests not to visit Soho Residence if they are displaying any symptoms of COVID-19, however mild.



On arrival, we ask guests to sanitise their hands before being seated.



The layout of our tables has been adjusted to allow for physical distancing.



Enhanced cleaning regimes have been implemented, particularly for hand-contact surfaces and in the toilet areas, using chemicals which are effective against viruses.



A risk assessment has been completed and documented to demonstrate that we have looked at all COVID-19 hazards within the business and have introduced measures in order to operate safely.



Our menu can be viewed electronically using a QR code and guests can make contactless payments.



Ventilation within Soho Residence is increased by maximising air circulation and opening windows and doors where possible. We also use high quality filtration units to ensure the air within our premises is as clean as it can be.



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